1. **Project Description**

As an IPG DevOps Engineer in our IPG Environment platform team, you combine knowledge from software development and system administration for continuous process improvement and stable reliable operation for our globally available payment gateway and its enhanced monitoring. In line with the DevOps model, they work closely with our agile development teams and CICD and Technical enabling teams to accelerate the software development process

1. **Scope of Services**

* Automate and validate Patching activities in EMEA, LAC/LATAM
* Monitor and maintain our prod and non-prod Kubernetes and AWS EKS environments and implement monitor improvements on our highly advanced ELK monitoring and alerting solution (Toolstack Elasticsearch, Logstash, Kibana, Grafana, Prometheus, Alert Manager, Kapacitor, Alerta)
* Plan and execute automated application and environmental deployments for a 24/7 payment gateway in multiple regions around the globe by using Git/GitOps based CICD pipelines (Toolstack GitLab, ArgoCD, Jenkinsfiles, Helm, Bash scripts, Terraform, Saltstack) without any impact to our clients
* Certificate management and change coordination with global loadbalancer team and application team SMEs
* Handle incidents for production environments
* Respond to all service requests for non-prod and prod via different service channels (Teams channel, Jira Tickets, ServicePoint tickets, Emails)
* Be part of a Scrum development team to help them to accelerate the software development process